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IMPARTIALITY Policy	

## IMPARTIALITY Policy

TANKOIL CERTIFICATION “TKL CER” understands the importance of impartiality in carrying out its management system certification activities manages conflict of interest and ensures the objectivity of its management system certification activities.

TKL CER have a process to identify, analyze, evaluate, treat, monitor and document the risks related to conflict of interests arising from provision of certification including any conflicts arising from its relationships on an ongoing basis. Where there are any threats to impartiality, TKL CER documents and demonstrates, consistently, how it eliminates or minimizes such threats and document any residual risk.

The demonstration covers all potential threats that are identified, whether they arise from within the TKL CER or from the activities of other persons, bodies or organizations under the control of TKL CER.

To ensure that impartiality is both maintained and can be demonstrated the following principals have been established:

- TKL CER Policies and procedures are non-discriminatory and are administered in a non-discriminatory way.
- TKL CER makes its services accessible to all applicants.
- All personnel in TKL CER either internal or external are required to declare that they are free from any undue commercial, financial or other pressures, which could affect their impartiality.
- TKL CER does not provide certification services to related body or another Certification bodies.
- TKL CER does not offer an internal audit service to its certified clients.
- Personnel who have provided consultancy within two years to the organization seeking certification are not employed to take part in any part of the certification process. Contracted personnel are required to reveal any situation which may present a conflict of interest. Unless no conflict of interest can be demonstrated, personnel are not employed as auditors.
- TKL CER ensures that different people take decisions on certification to those who carry out the audit.
- TKL CER does not offer specific training to any company in respect of implementing a particular standard for that company. Any training offered by TKL CER, is general in nature and available to all companies or individuals who wish to attend.
- No services are provided by TKL CER that might be considered as having a conflict of interest.
- TKL CER ensures that the activities of related bodies do not affect the confidentiality, objectivity and impartiality of its certification. TKL CER avoids any situation that would create a conflict of interest arising from the activities of any related body, especially if the related body might have a vested interest in the outcome of any audit process.
- If a conflict of interest is identified, TKL CER does not provide certification to any related body.
- TKL CER ensures that nothing is said or implied that would suggest that certification would be simpler, easier, faster or less expensive if any specified personnel or organization providing consultancy were used.
- TKL CER activities are not presented as being linked with the activities of any organization providing consultancy.